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JobOps Field Service & Dispatch

Product Certification Training

This 2-part web training course offers a thorough instruction of the JobOps Field Service & Dispatch add-on module, covering the topics listed below. This course is offered to current JobOps Solution Providers, JobOps Certified Consultants and JobOps end users.

- Field Service & Dispatch Setups
- Service Agreements and Service Agreement Templates
- Billing Prepaid Service Agreements
- Review of JobOps and MAS Setups Impacted by Field Service & Dispatch
- Logging, Dispatching and Managing of Service Tickets
- Generating Preventive Maintenance Service Tickets
- Recording of Labor, Parts and Expenses Using Service Ticket Billing Entry
- Invoicing from Service Ticket Billing Entry
- Field Service & Dispatch Reports

Please see the training schedule posted on this website for dates and times of scheduled classes. The course is led by a Synergistic Certified JobOps Consultant. You will receive a course book prior to the start of the training. This class is a real-time learning environment, combining the interaction of a classroom via the internet. Throughout the course you can ask questions of the instructor and collaborate with other participants. You will need a computer with high-speed internet access and a telephone to dial into the toll-free number provided upon confirmation of your registration.

Prerequisite: For Solution Providers and Certified Consultants, certification in the JobOps Base and Time Tracker modules required. For end users, prior attendance of JobOps Base and Time Tracker certification training or working knowledge of JobOps Base and Time Tracker modules.

A required certification exam is administered to attending JobOps Solution Providers or JobOps Certified Consultants. The Certification Exam must be scheduled with the instructor in order to receive confirmation of your registration. The test is intended to fairly assess your knowledge and understanding of key Field Service & Dispatch concepts and features. In order to become product certified in the module, you must pass the test with an 80% or better passing score.

If you have any questions please contact Stacy Schultz at (612) 367-7367, sschultz@jobops.com, or Ryan Rick at (612) 367-7358, rick@jobops.com.